LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

**M.A.** DEGREE EXAMINATION – **SOCIAL WORK**

THIRD SEMESTER – NOVEMBER 2010

# SW 3966 - HUMAN RESOURCE MANAGEMENT

Date : 29-10-10 Dept. No. Max. : 100 Marks

Time : 9:00 - 12:00

**SECTION – A**

**Answer ALL the questions. Answer to each question should not exceed 50 words.**

**(10X2=20 Marks)**

1. List out any four Early Management Pioneers.
2. What is meant by De–layering?
3. Define Job Analysis.
4. What is meant by Employee Stock Options?
5. Define Performance Appraisal.
6. Mention any two problems in Performance Appraisal.
7. List out the different types of Training Need Analysis.
8. What is meant by Job Rotation?
9. What is Employee Retention?
10. Define Retrenchment.

**SECTION – B**

**Answer any FOUR of the following questions. Answer to each question should not exceed 300 words. (4X10=40 Marks)**

1. Briefly discuss any two types of Organizational Structures.
2. Elaborate on the Selection Process.
3. Write a brief note on the Modern Methods of Performance Appraisal.
4. Write short notes on: a) Management Games b) Out-Bound Training
5. Discuss the various causes of Separation.

**SECTION – C**

**Answer any TWO of the following questions. Answer to each question should not exceed 600 words. (2X20=40 Marks)**

1. Discuss in detail the various sources and methods of Recruitment.
2. “Performance Appraisal plays a vital role in Organizational Effectiveness”. Discuss.
3. Chalk out a Training Programme for a group of Team Leaders in a BPO.

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